



“We have such a nice mixture of high speed internet, the wonderful telephone service, reliable electrical—it all helps us to have a business that we know is always going to be up and running.”

**Robert Fraser**  
President  
oogle and ClubIT,  
Whitby companies



**Community of Choice...for Reliable Power and Reasonable Rates**

**Hydro**

Since 1903 Whitby Hydro has been offering dependable and affordable generation, transmission and distribution services. The rates charged by the utility are approved by the Ontario Energy Board. **Web: [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca)**

**Electricity Monthly Rates Commercial (Effective May 1, 2014)**

**General Service (less than 50 kW)**

Monthly Service Charge	\$20.41/month
Distribution Volumetric Rate	\$0.0200/kWh
Network Service Rate (x 1.0454) – loss factor adjustment	\$0.0072/kWh
Line and Transformation Connection Rate (x 1.0454)	\$0.0054/kWh
Wholesale Market Service Rate (x 1.0454)	\$0.0044/kWh
Debt Retirement Charge	\$0.0070/kWh
Smart Meter Charge	\$0.79
Smart Meter Disposition Rider	\$12.51/month
Smart Meter Incremental Revenue Requirement	\$7.11/month

**General Service (Greater than 50 kW)**

Monthly Service Charge	\$197.25/month
Distribution Volumetric Rate	\$4.0389/kWh
Network Service Rate	\$2.9032/kWh
Line and Transformation Connection Rate	\$2.0583/kWh
Wholesale Market Service Rate (x 1.0454)	\$0.0044/kWh
Debt Retirement Charge	\$0.0070/kWh

Source: Whitby Hydro Electric Corporation, 2014

Conditions of Service requirements and all services offered by Whitby Hydro can be found at **web: [www.whitbyhydro.on.ca](http://www.whitbyhydro.on.ca)**

**Community of Choice...for Business**

**Fast Fact** The reliability of the hydro system in Whitby is above the provincial average.



## Natural Gas

Enbridge Gas provides natural gas throughout Whitby and offers money saving conservation advice.

For more information on rates and incentives, including a rate calculator, visit Enbridge. **Web: [www.enbridge.com](http://www.enbridge.com)**

## Telecommunications

One of the major considerations of businesses and organizations

### Natural Gas Rates Commercial and Industrial (Effective April 1, 2014)

Base Charge	
Monthly	\$70.00
Usage Charge	
Cost in cents per cubic metre	
First 500 m <sup>3</sup>	8.2773
Next 1,050 m <sup>3</sup>	6.5290
Next 4,500 m <sup>3</sup>	5.3050
Next 7,000 m <sup>3</sup>	4.5182
Next 15,250 m <sup>3</sup>	4.1689
Over 28,300 m <sup>3</sup>	4.0811
Transportation to Enbridge	4.8985
Gas Supply Charge	17.6401

Connection charges may apply and are determined by the availability of gas at the site, the pressure required, and other factors.

Community of Choice...for Business



locating in any community is the availability of great internet access. All of the major forms of internet access are available to businesses in the Town of Whitby, including:

- ISDN (Integrated Services Digital Network)
- Cable
- DSL/ADSL (Asymmetric Digital Subscriber Line)
- VDSL (Very-High-Bit Rate DSL)
- Fibre
- FTTH/FTTN (Fiber-To-The-Home/Fiber-To-The-Node)
- MPLS
- Wireless ISP
- Satellite
- Mobile

## Water and Sanitary

Water and sanitary services are provided by the Regional Municipality of Durham. **Web:** [www.durham.ca/works](http://www.durham.ca/works)

## Regional Water Supply

The Region ensures that the water supply is safe and reliable, now and into the future, for industrial, commercial and residential customers. Emergency reserves are assured by elevated water storage facilities.

Water for Durham Region is supplied by three separate plants. Water-pumping stations and water storage reservoirs are controlled by a central computer system.

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“The region’s electrical grid offers supportive infrastructure. We can’t understate the importance of [its] reliability. Cost-competitiveness, along with reliability, is crucial to our sustainability.”

Alan Lamb, Works Manager Gerdau, Whitby Mill

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## Raw Water Supply

Industrial users access abundant, inexpensive processed water from Durham Region's raw water system.

## Water and Sanitary Sewer Rates 2014

Block	Volume Intervals/month	Water	Sewer
First	0 to 10,000 gallons	\$4.074/1,000 gallons	\$6.953/1,000 gallons
Second	10,001 to 1,000,000 gallons	\$3.464/1,000 gallons	\$6.119/1,000 gallons
Third	Over 1,000,000 gallons	\$3.180/1,000 gallons	\$5.143/1,000 gallons

Visit the Region of Durham Public Works for more information on Whitby's water and waste water. **Web:** [www.durham.ca/works](http://www.durham.ca/works)

